Legal & policies

Draft for review · November 25, 2026

Terms of service

CNR corp provides CnR Moderation for Discord servers, with optional tools for Emergency Response: Liberty County (ER:LC). Sign in with your own Discord account and connect only servers you are authorized to manage.

The free plan includes core moderation. CnR Pro unlocks additional tools for one Discord server through a one-time purchase. The price and features shown at checkout apply to that order. Existing add-ons are shown in My orders.

My orders lets you move an active customer bot to another eligible server or end its assignment. Moving keeps the purchased features and starts a fresh set of staff records and ER:LC settings for the new assignment. Ending closes the assignment. A later order requires a new purchase for paid features.

Access and server administration

Use My orders to check which server an order applies to and which features are enabled. Installing the bot requires appropriate Discord server permissions. Server owners and administrators are responsible for configuring its roles, determining who may use moderation tools, and reviewing staff actions.

Service availability

Discord outages, bot permissions, and ER:LC API access can affect which commands work. If you change a bot role or channel permission, check the affected commands afterward. When moving the bot to another server, use the new invite and reconnect your ER:LC integration if you use it.

Discord and ER:LC are independent services with their own rules and availability. CNR corp is an independent project.

Privacy notice

• **Discord sign-in.** The website uses your Discord account ID and username, and uses Discord authorization to verify which servers you can manage. Session cookies keep you signed in.

• **Orders and server setup.** The site keeps the server ID and name you provide, selected features, order status, and payment session references to activate and manage your order.

• **Moderation.** Commands can store account or player identifiers, reasons, staff notes, cases, shifts, and timestamps. Server administrators should limit what they enter to information needed for moderation.

• **ER:LC integration.** The service uses the server API key you configure to request ER:LC data. Hosting credentials and connected API keys are stored encrypted.

• **Payment.** Polar operates checkout and handles payment details under its own policy. The CNR site receives payment status and order information needed to unlock features. Polar privacy policy

Service providers and saved preferences

Discord handles account authorization. The site saves draft builds and preview orders in your browser, which you can clear through your browser's site-data settings. Clearing local browser data does not delete a completed order or staff records stored by the service.

Moderation records are associated with the relevant server assignment. Ending or moving a bot is separate from requesting deletion of account, order, or moderation data. Discord privacy policy

Payments & refunds

Polar acts as merchant of record for purchases made through its checkout. Keep your receipt. For a billing or refund request, use the support information in your Polar receipt and include your order reference.

Before and after payment

Review the server ID, selected plan, and final total before confirming payment. If a checkout window closes, check My orders and your Polar receipt before trying to pay again. A closed browser window can leave a pending checkout.

If you paid but your features or invite are missing, keep the receipt and order reference. Check My orders for the payment status and use its refresh option before starting another order.

Refund requests are handled under Polar's buyer terms and applicable law. Ending the bot in My orders does not submit a refund request. Polar buyer terms

Acceptable use

Use the bot for authorized server management. Follow the rules of Discord and any connected game service.

• Keep bot tokens and ER:LC API keys private.

• Use moderation tools for legitimate staff work. Harassment, threats, impersonation, and publishing private personal information are prohibited.

• Use only servers, accounts, and payment methods you are authorized to use.

Moderation and account safety

Review the target member, selected staff role, and reason before recording a strike or changing roles. Use private notes for legitimate staff work and restrict access to people who need it. Avoid entering addresses, payment details, or unrelated sensitive information in case notes.

Discord Community Guidelines

Support & policy updates

For a payment issue, use the support information in your Polar receipt. Include the order reference, the affected server ID, and a short description of the issue. For a moderation action, contact the administrator of the Discord server where it happened.

This is a draft policy set. The public CNR support contact and data retention and deletion procedures are pending confirmation. Check the date at the top of this page when comparing the online text with a downloaded

copy.

Join the CNR Discord

For bot setup help or to find out where to direct privacy requests, join the CNR community. For billing, use the support information on your Polar receipt.